



Vitavo Security and Safety

At Vitavo, we understand that the security of your data is of the utmost importance.

That's why we have implemented a comprehensive and multi-layered security framework to protect your sensitive information and ensure the continued integrity of our systems. With a focus on maintaining the highest standards of security, we are committed to safeguarding your data and meeting regulatory requirements.

Here's how we ensure that your data stays secure with us:

ISO/IEC 27001:2022 Certification

As a certified ISO/IEC 27001:2022 organization, we demonstrate our commitment to information security management. ISO 27001 is an internationally recognized standard that ensures we have the proper policies, procedures, and controls in place to protect all aspects of our information security. This certification requires rigorous security assessments and regular audits, which ensures that we meet the highest global standards for managing sensitive data.

Web Content Accessibility Guidelines (WCAG) Compliance

Security isn't just about protecting data—it's also about making sure that all users can securely access our services. We adhere to the Web Content Accessibility Guidelines (WCAG), ensuring that our platforms are accessible to people with disabilities. This compliance demonstrates our commitment to inclusivity while maintaining the highest security standards for all users, regardless of their abilities.

SOC 2 Type 2 Compliance

Our adherence to SOC 2 Type 2 standards reinforces our commitment to data protection and privacy. SOC 2 Type 2 is a leading audit standard that focuses on five trust service criteria: security, availability, processing integrity, confidentiality, and privacy. By passing this audit, we demonstrate our ability to maintain secure systems and data, meeting the stringent demands of our clients and partners.

Amazon Web Services (AWS) Onshore Hosting in Australia

To ensure data privacy and sovereignty, we host all our infrastructure on Amazon Web Services (AWS) servers located onshore in Australia. By leveraging AWS's state-of-the-art security features and data centers, we provide robust protection against potential threats while adhering to local data protection regulations. The onshore hosting ensures that your data remains within Australian borders, providing an additional layer of compliance and trust.

Multi-Factor Authentication (MFA)

To enhance the security of user access, we use Multi-Factor Authentication (MFA) across all user accounts. MFA provides an additional layer of protection by requiring users to verify their identity through multiple authentication methods. This significantly reduces the risk of unauthorized access, even if passwords are compromised, ensuring that only authorized users can access sensitive data.

At Vitavo, security is an ongoing process. We continuously monitor, update, and enhance our security measures to stay ahead of emerging threats. Our security team regularly conducts risk assessments and implements the latest best practices to ensure that your data remains secure at all times.

Our robust security measures, backed by internationally recognized certifications and compliance standards, ensure that your data is protected and accessible only to authorized users.